

# 2020-2021 County MFIP Biennial Service Agreement January 1, 2020 - December 31, 2021

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Enter the county's unique ID number	38LAK433
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# Contact Information

#### COUNTY/CONSORTIUM NAME

Lake							
PLAN YEAR	CONTACT PERSON		TITLE				
2020-2021	Courtney Anderson		Financial Assistance Supervisor				
ADDRESS		CITY		STATE	ZIP CODE	PHONE NUMBER	
616 Third Av	enue	Two	Harbors	MN	55616	218-834-8423	
EMAIL ADDRESS	(where correspondence related to this form will be sent)	CON	NFIRM EMAIL ADDRESS				
Courtney.An	derson@co.lake.mn.us	Со	ourtney.Anderson@co.lake.mn.us		$\bigcirc$		

Note: Please review the 2020-2021 MFIP Biennial Service Agreement Bulletin for more details before you complete this document.

# A. Needs Statement

 Besides funding, what is the single biggest challenge you are facing in financial assistance services?
 Family cash programs are difficult to administer due to complicated policies, exceptions to program rules and no alignment of programs.

The interview and orientation process can be trying when clients present as potentially FSS, but no verification to support the claim. Once open to FSS, clients tend to stick with that rather than finding ways towards self sufficiency. Considering MFIP has a 60 month time limit, and even extensions beyond that, children do eventually age out, leaving the parents in a sense of panic because they've been reliant on this benefit for so long. Employment Services needs more tools, and potentially stricter requirements in some cases, to help and motivate clients to achieve self sufficiency.

Guidance is needed when dealing with potential FSS and household composition fraud. This takes a lot of time for the Financial Workers to document, track and report and is very hard to prove for the fraud units, law enforcement, etc.

9030 characters remaining

# 2. Besides funding, what is the single biggest challenge you are facing in employment services? There is a lack of childcare across the board, but there is no childcare available at all during nights and weekends.

Families are more inclined to stay open to MFIP even with little or no cash benefit as long as they are receiving the housing grant.

We have employers who may have low wage, entry level positions, but many of our clients either have past felonies, poor work histories and/or are fearful to accept a low paying job that will adversely impact their public assistance benefits.

9502 characters remaining

# 3. Identify the strengths in your community that you are most proud of that benefit MFIP/DWP families.

We have a satellite office in the northern end of our county that is open Monday-Friday, 8:00 AM-4:30 PM. There is a phone and computer kiosk there for clients to come in and use anytime during business hours to be able to connect with our staff, print off verifications, etc. We also have a Financial Worker scheduled in that office one day per week for interviews and walk ins, but can also arrange to meet on an alternate day if needed.

We work closely with other community organizations such as the Two Harbors Area Food Shelf and the Silver Bay Food Shelf, Salvation Army and AEOA to get our clients' food, shelter and utility needs met.

We are co-located in the same building and collaborate on cases as needed with Social Services, Public Health, Child Support, Accounting and Veteran's Services.

Our ESP come to our office once per week to have scheduled office hours. This way, our clients can drop off their job activity logs or do an Employment Plan, or just stop in if they have a question. Many of the clients are also open to another program (Medical Assistance), or have another worker in a different department (Social Services, Child Support or Veteran's Services), so they may be able to take care of all of their business in one stop.

In 2018, we contracted with a new ESP. The new provider has been more accessible to clients, works with our clients to create more meaningful employment plans and follows up with clients to ensure they stay on track. The result has been increased WPR.

# A. Needs Statement (continued)

3. What strengths and resources do you have available to address the needs of your participants?

Please check all the resources available to participants in your service area and check whether the resource is available within MFIP financial or employment services "in-house" or from a partner organization (county resources with developed connections to MFIP), and/or an external community resource or both. If you lack sufficient resources in your area, check the Resource Gaps column, even if there are some resource sources. Add any "other" resources that you consider necessary.

MFTP Resources	Partner Resources	Community Resources	Resource Gaps	
		×		ABE/GED
	×	×		Adult/elder services
	×			Career planning
×				Childcare funds
			×	Chemical health services
×		×		Computer lab access
			×	Credit counseling/financial literacy
			×	English Language Learner (ELL)
		×		Food shelf
×		×	×	Housing assistance
			×	Job club
	×			Job development
	×			Job placement
	×			Job retention
			×	Job search workshops
×	×	×	×	Mental health services
	×			On-the-job training program
			×	Post-secondary education planning
	×			Short-term training
			×	Supported work / paid work experience
×		×		Transportation assistance (gas cards, bus cards)
×		×		Vehicle repair funds
	×	×		Volunteer opportunities
	×	×		Youth program
				Other
				Other
				Other

#### 4. County Program Contact Information

Please name contacts for the following programs if different from the contact on the cover page. You only need to give a person's phone and email once.

MFIP EMPLOYMENT SERVICES STAFF CONTACT NAME	PHONE NUMBER	EMAIL ADDRESS
DWP STAFF CONTACT NAME	PHONE NUMBER	EMAIL ADDRESS
FINANCIAL ASSISTANCE SERVICES STAFF CONTACT NAME	PHONE NUMBER	EMAIL ADDRESS

# A. Needs Statement (continued)

#### Employment Services Provider(s) Information

Statute <u>256J.50</u>, <u>subdivision 8</u>: Each county, or group of counties working cooperatively, shall make available to participants the choice of at least two employment and training service providers as defined under Minnesota Statutes, section <u>256J.49</u>, <u>subdivision 4</u>, except in counties contracting with CareerForce Centers that use multiple employment and training services or that offer multiple services options under a collaborative effort and can document that participants have choice among employment and training services designed to meet specialized needs.

List your current employment services provider(s) and check the respective box to indicate which population served. If a CareerForce Center is the only employment services provider, list the multiple employment and training services among which participants can choose. Section G of this form addresses provider choice.

NAME	ADDRESS	ADDRESS		ADDRESS		
Human Development Center	325 11th Avenue	325 11th Avenue Two Harbors, MN 55616				
CONTACT PERSON	PHONE NUMBER	EMAIL				
Maria Zinski	218-834-5520	Maria.Zinski@hdchrc.org				
Population Served X MFIP ES	X DWP ES X FSS	Teen Parents 200% FPG				

# B. Service Models

IVII	innesota Family Investment Program (MFIP) and the Diversionary Work Program (DWP)
1.	Do you have culturally specific employment services for different racial/ethnic groups? <ul> <li>No</li> <li>Yes</li> <li><i>Check all that apply.</i></li> </ul>
	African American       African immigrant       Asian American       Asian immigrant         American Indian       Hispanic/Latino       Other
2.	What strategies do you use for hard-to-engage participants? Check all that apply.         Image: Home visits       Image: Sanction outreach services         Image: Off-site meeting opportunities       Image: Other
3.	What types of job development do you do? Check all that apply.         Sector job development         Individual job development    Other
4.	participants with employment?
	No (•) Yes Check all activities employers provide.
	Interview opportuniesImage: Section of the section of th
	Work experience     Helps plan training programs     Other
5.	Do you provide job retention services to employed participants while they are receiving MFIP?         No       • Yes       Check all that apply.         X       Available to assist with issues that develop on the job       Financial planning       Soft skills training
5.	No Ves Check all that apply.
5.	No       ● Yes       Check all that apply.         X       Available to assist with issues that develop on the job       □ Financial planning
5.	No       Yes       Check all that apply.         X       Available to assist with issues that develop on the job       Financial planning       X Soft skills training         X       Mentoring       X Transportation       Personal contact with the employee       HOW OFTEN?
	<ul> <li>No Yes Check all that apply.</li> <li>X Available to assist with issues that develop on the job</li> <li>X Mentoring</li> <li>X Transportation</li> <li>Other</li> <li>How long do you provide job retention services?</li> </ul>
	<ul> <li>No Yes Check all that apply.</li> <li>X Available to assist with issues that develop on the job Financial planning Soft skills training</li> <li>Mentoring Transportation Personal contact with the employee How OFTEN? minimum of 2x/month</li> <li>Other</li> <li>How long do you provide job retention services?</li> <li>Less than 3 months 3-6 months 7-12 months More than one year</li> </ul>
	<ul> <li>No Yes Check all that apply.</li> <li>Available to assist with issues that develop on the job Financial planning Soft skills training</li> <li>Mentoring Transportation Personal contact with the employee HOW OFTEN? minimum of 2x/month</li> <li>Other</li> <li>How long do you provide job retention services?</li> <li>Less than 3 months 3-6 months 7-12 months • More than one year</li> </ul> Do you provide job advancement services to employed participants? <ul> <li>No • Yes Check all that apply.</li> </ul>
	<ul> <li>No Yes Check all that apply.</li> <li>X Available to assist with issues that develop on the job Financial planning S Soft skills training</li> <li>Mentoring T ransportation Personal contact with the employee HOW OFTEN? minimum of 2x/month</li> <li>Other</li> <li>How long do you provide job retention services?</li> <li>Less than 3 months 3-6 months 7-12 months • More than one year</li> <li>Do you provide job advancement services to employed participants?</li> <li>No • Yes Check all that apply.</li> <li>Career laddering X Networking C Coaching/mentoring Other</li> </ul>
6.	<ul> <li>No Yes Check all that apply.</li> <li>X Available to assist with issues that develop on the job Financial planning Soft skills training</li> <li>Mentoring Transportation Personal contact with the employee HOW OFTEN? minimum of 2x/month</li> <li>Other</li> <li>How long do you provide job retention services?</li> <li>Less than 3 months 3-6 months 7-12 months • More than one year</li> <li>Do you provide job advancement services to employed participants?</li> <li>No • Yes Check all that apply.</li> <li>Career laddering X Networking Coaching/mentoring Other</li> <li>Do you utilize any career pathways programs or skill assessment and credentialing programs for your participants?</li> </ul>

# B. Service Models (continued)

# Family Stabilization Services (FSS)

1.	Do you have professionals available to as         No       Yes         Check all that apply	sist with FSS cases?	
	X Adult Mental Health professional	Y Psychologist	X Adult Rehabilitation Mental Health Services (ARMHS) worker
	Public Health Nurse	Chemical Health professional	Social Worker
	Children's Mental Health professional	X Vocational Rehabilitation worker	Other
2.	Do you make referrals for children of FSS         No       Yes         Children's Mental Health Services         Women, Infants and Children Program (Weight)	Public Health Nurse home	visiting services Child Wellness Check-ups

- 3. Are any of these services for children offered to non-FSS families?
  - 🔿 No 💿 Yes

1.

# Services for families no longer on MFLP/DWP but under 200% of Federal Poverty Guideline

Do you provide services to families who are not receiving DWP or MFIP assistance but are under 200% of the Federal Poverty Guideline (FPG)?				
No • Yes Check all	the services that apply			
ABE/ELL Classes	X Job retention services	Child care	Referral to other programs	
Computer Lab Access	Support Services	GED	Training/Job Skills Classes	
Job postings	Other			

# B. Service Models (continued)

### Minnesota Family Investment Program (MFIP) Services for Teen Parents

1. Are there specialized workers who work primarily with teens (for example, child care worker provides child care resources to teens only)?

• No	Yes	Check	all that apply for each age group
Minors (under age 18	3)	Age 18/19	
			Financial worker
			Employment service worker
			Social worker (Social Services)
			Public health nurse
			Child care worker
			Child protection worker
			Other job role

2. Is there a single point of contact for teens, that is, one staff with primary responsibility for keeping in contact with the teen, working with the teen, and making connections to other services? Respond for each age group separately. If yes for an age group, check the one position that serves this function within that age group.

No • Yes	
Minors (under age 18)	Age 18/19
Financial worker	Financial worker
Employment service worker	Employment service worker
Social worker (Social Services)	Social worker (Social Services)
Public health nurse	Public health nurse
Child care worker	Child care worker
Child protection worker	Child protection worker
Other job role	Other job role

3. Does your county have an active partnership with the local public health agency to get teen parents enrolled and engaged in public health nurse home visiting services? Check one for each age group.

Minors	(under	age	18)
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#### Age 18/19

- Yes, mandatory
- Yes, voluntary
- No

- Yes, mandatory • Yes, voluntary
- No

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# C. Measures

#### Performance Measures

1. Performance-based funding is determined by a service area's annualized Self-Support Index value. Review the information and report links in this section to see the effect of performance on funding and reporting, based on Statute 256J.626, subdivision 7.

Each year a bonus to a service area's Consolidated Fund allocation will be based on its performance on the Self-Support Index in the previous April to March year.

The three-year Self-Support Index (S-SI): This measure starts with all adults receiving MFIP or DWP cash assistance in a quarter and tracks what percentage of them, three years later, are no longer receiving family cash assistance or are working an average of 30 hours a week if still receiving cash assistance. Those who left MFIP after reaching 60 counted months and those who left due to 100 percent sanction are only counted as a success if they worked an average of 30 hours per week in their last month of eligibility or if they began receiving Supplemental Security Income (SSI) after family cash assistance ended. To provide fair comparisons across service areas, DHS calculates a "Range of Expected Performance" for the S-SI that is based on local caseload characteristics and economic conditions. The service area's Self-Support Index value is whether the service area was above, within, or below its expected Range.

The S-SI and Range are annualized for the four quarters in the April through March year ending in the reporting year before the funding year. See the annualized report on the MFIP Reports page on the DHS website for 2019 https://edocs.dhs.state.mn.us/lfserver/Public/DHS-4651F-ENG. A service area with an annualized S-SI "above" its customized Range of Expected Performance for 2019 will receive a 2.5 percent bonus added to its Consolidated Fund allocation for calendar year 2020.

#### MFIP Annualized S-SI and WPR report (PDF)

If your service area is receiving a bonus, congratulations! Please share a success strategy here:

9999 characters remaining

If your service area performed "above" or "within," you can go to item 2.

If your service area performed "below" for 2018 and performs "below" again for 2019, you then will have to negotiate a multiyear improvement plan with the commissioner. If no improvement is shown by the end of the multiyear plan, the next year's allocation must be decreased by 2.5 percent, to remain in effect until the service area performs within or above its Range of Expected Performance.

# C. Measures (continued)

#### Racial/Ethnic Disparities

2. A racial/ethnic disparity for a service area is defined as a one-year Self-Support Index that is five or more percentage points lower for a non-white racial/ethnic group than for the white group of MFIP/DWP-eligible adults in that area. Access the report "Two-Year Performance Trends of Racial/Ethnic and Immigrant Group". This report lists (1) service areas that have any racial/ethnic disparities requiring action and (2) the table of differences for all service areas.

Performance Measures by Racial/Ethnic or Immigrant Group (PDF)

If your service area is in the disparity list, please answer the following question: DHS will work with you to reduce these disparities.

What strategies and action steps for each of the groups with disparities do you plan for the coming biennium?

# D. Program Monitoring/Compliance

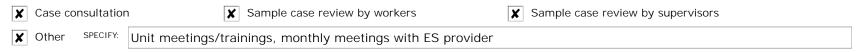
1. What procedures do you have in place to ensure that program funds are being used appropriately as directed in law? Check all that apply.



- X Cash management procedures for ensuring program income is used for permitted activities
- X Internal policies around use of funds, i.e. participant support services

Other

2. What procedures do you have in place to ensure program policies are followed and applied accurately? Check all that apply.



Other

If your service area has <u>not</u> made changes to your random drug testing policy since the last BSA, go to Section E.

3. What procedures/policies do you have in place for administering random drug tests of convicted drug felons on MFIP as required by Minnesota Statutes, section 256J.26, subdivision 1?

Written policy within the MFIP unit

Coordination with Corrections

Currently establishing new policy/procedure(s)

# E. Collaboration and Communication with Others

1. How many employment services front-line staff are employed in your county or consortium?

1

How many employment services front-line staff in your county or consortium have MAXIS access?

How many managers/supervisors have MAXIS access?

1
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2. Describe the process your service area uses to identify and resolve discrepancies between MAXIS and WF1 data in areas such as Family Stabilization Services coding, employment/hours, sanction status, etc.

Once per month, our family cash Financial Workers, the Financial Assistance Supervisor and the Employment Service Providers meet to review cases. We review the pending cases to discuss what is needed before the case can be approved and to see how much time is left before the case will pend out. We review the active cases to discuss current status updates, employment plans and/or need for new ones, situations in jobs, MOFs, living arrangements, etc. and to make sure the coding matches in MAXIS and WF1 and that the clients are reporting the same thing to both the FWs and to the ESPs. We discuss cases that are nearing the 60 month time limit and schedule additional meetings with clients as needed.

There is great communication between our current ESP and the FWs via phone and email in between the monthly meetings. If a question/concern comes up, there is no hesitancy in one reaching out to the other for clarification or to request more information to ensure both sides are accurately handling the case.

- 1. Does your county provide emergency or crisis services from your Consolidated Fund?
  - 🔿 No 🛛 💿 Yes

If yes, attach a copy of your emergency/crisis plan.

This has been sent as a separate attachment to DHS.

# G. Other

### Administrative Cap Waiver

Minnesota Family Investment Program (MFIP) allows counties to request a waiver of the MFIP administrative cap (currently at 7.5%) for providing supported employment, uncompensated work or community work experience program for a major segment of the county's MFIP population. Counties that are operating such a program may request up to 15% administrative costs.

If your county is interested in applying for the waiver for the coming biennium, please complete the following four questions.

1. Describe the activity(s) you will provide.

4000 characters remaining

2. Explain the reasons for the increased administrative cost.

4000 characters remaining

3. Describe the target population and number of people expected to be served.

4000 characters remaining

4. Describe how the unpaid work experience is designed to impart skills and what steps are taken to help participants move from unpaid work to paid work.

# G. Other (continued)

#### Addendum for Unpaid Work Experience Activities

If your county is providing unpaid work experience activities for MFIP participants, please fill out the Unpaid Work Experience Form. Email the completed form to Tria.Chang@state.mn.us

#### Provider Choice

Does your county:

- Have at least two employment and training services providers. Go to Section H.
- Have a CareerForce center that provides multiple employment and training services, offers multiple services options under a collaborative effort and can document that participants have choice among employment and training services designed to meet specialized needs. Go to Section H.
- Intend to submit a financial hardship request.

# G. Other (continued)

### Financial Hardship Request

FINANCIAL HARDSHIP - Exception to Choice of Employment Service Providers Requirement

MFIP provisions require counties to make a choice of at least two employment service providers available to participants unless a workforce center is being utilized (Minnesota Statutes, section 256J.50, subdivision 8). Counties may request an exception if meeting this requirement results in a financial hardship (Minnesota Statutes, section 256J.50, subdivision 9).

A financial hardship is defined as a county's inability to provide the minimum level of service for all programs if a disproportionate amount of the MFIP consolidated fund must be used to cover the costs of purchasing employment services from two providers or the cost of contracting with a workforce center.

To request approval of a financial hardship exception from the choice of provider requirement, please provide the following information.

- 1. If the county had a choice of providers in calendar year 2019, describe:
  - factors that have changed which indicate a financial hardship
  - why the hardship is expected to persist in the near future and
  - the magnitude of the hardship, which makes limiting delivery of employment services the best financial option for the county.

Due to the extremely small size of our caseload, there isn't a need for two outside providers. Due to a limited budget for Employment Services, it is not possible to have two outside providers in our county.

1789 characters remaining

- 2. Summarize options explored by the county, including use of other partners in a workforce center or other community agencies, such as a Community Action Program or a technical college. The summary should also include:
  - major factors which prevent the county from utilizing these options and include a cost analysis of each option considered; and
    the process used to determine the cost of other options (RFP or other county process).

We have limited options for ES providers in Lake County. We post our RFP and mail them out to local providers every fall.

This agency previously applied for a hardship waiver to allow us to provide ES in-house. That request was denied by DHS.

1754 characters remaining

3. If the county proposes to directly deliver MFIP employment services, provide a budget and staffing plan that clearly indicates consolidated funds will not be used to supplant county funds. The description should include information about what steps will be taken to ensure that county staff have the experience and skills to deliver employment services.

1999 characters remaining

The Department of Human Services (DHS) and the Department of Employment and Economic (DEED) will also review the amount budgeted by the county for employment and training during calendar year 2019 and use this amount as a guide to determine whether the amount budgeted by the county for calendar year 2020 is reasonable.

If a financial hardship is approved, DHS and DEED will closely monitor county programs to ensure outcomes are achieved and services are being delivered consistent with state law.

# H. Budget

Click on the link below to review your service area's 2020 MFIP allocation and Federal Funding Sources:

#### MFIP Consolidated Fund (PDF)

In the budget table, indicate the amount and percentage for each item listed for the budget line items for calendar years 2020-2021. Also note:

- Refer the 2020-21 Minnesota Family Investment Program (MFIP) Biennial Service Agreement (BSA) Guidelines Bulletin section, "Allowable Services under MFIP Consolidated Fund."
- Total percent must equal 100.
- MFIP administration is capped at 7.5 percent unless the county is approved for an administrative cap waiver. To apply for the administrative cap waiver, respond to the questions in Section G under Administrative Cap Waiver.
- The percentage of Employment Services DWP budget should be significantly less than, the Employment Services MFIP budget.
- Income maintenance administration is reasonable in comparison to the whole budget.
- Ensure the Emergency Assistance/Crisis Services plan is included if funds are allocated.
- If "other" is used, briefly state or describe the line item. "Other" expenditures include any costs that are not related to administering MFIP, DWP or Emergency program services or atypical costs. All services must be an allowable service under the MFIP Consolidated Fund.
- Email Brandon Riley at brandon.riley@state.mn.us, if you need assistance or have questions with the budget section.

# 2020 Budget

Budgeted Amount	Percent	Line I tems		
14,000.00	15.78%	Employment Services (DWP)		
28,000.00	31.56%	Employment Services (MFIP)		
10,000.00	11.27%	Emergency Services/Crisis Fund		
6,650.00	7.50%	Administration (cap at 7.5%)		
19,000.00	21.42%	Income Maintenance Administration		
	0.00%	Incentives (Include the total amount of funds budgeted for participant incentives but don't include support services here)		
	0.00%	Capital Expenditures		
5,529.00	6.23%	Other 1 supportive services		
5,529.00	6.23%	Other 2 equipment and training for staff		
\$88,708.00	100.00%	Total		

# 2021 Budget

Budgeted Amount	Percent	Line I tems				
14,000.00	15.78%	Employment Services (DWP)				
28,000.00	31.56%	Employment Services (MFIP)				
10,000.00	11.27%	Emergency Services/Crisis Fund				
6,650.00	7.50%	Administration (cap at 7.5%)				
19,000.00	21.42%	Income Maintenance Administration				
	0.00%	Incentives (Include the total amount of funds budgeted for participant incentives but don't include support services here)				
	0.00%	Capital Expenditures				
5,529.00	6.23%	Other 1 supportive services				
5,529.00	6.23%	Other 2 equipment and training for staff				
\$88,708.00	100.00%	Total				

### Certifications and Assurances

#### Public Input

Prior to submission, did the county solicit public input for at least 30 days on the contents of the agreement?  $\bigcirc$  No  $\bigcirc$  Yes

Was public input received?

🖲 No 🔵 Yes

If received but not used, please explain.

4000 characters remaining

#### Assurances

It is understood and agreed by the county board that funds granted pursuant to this service agreement will be expended for the purposes outlined in Minnesota Statutes, section 256J; that the commissioner of the Minnesota Department of Human Services (hereafter department) has the authority to review and monitor compliance with the service agreement, that documentation of compliance will be available for audit; that the county shall make reasonable efforts to comply with all MFIP requirements, including efforts to identify and apply for available state and federal funding for services within the limits of available funding; and that the county agrees to operate MFIP in accordance with state law and federal law and guidance from the department.

Counties may use the funds for any allowable expenditures under subdivision 2, including case management outlined in Minnesota Statutes, section 256J.

Counties or Tribes (and all tiers of subgrantees) must use the U.S. Office of Management and Budget (OMB) Uniform Grant Guidance, Code of Federal Regulations, title 2, subtitle A, chapter II, part 200, as applicable (including modifications) in the administration of all DHS federal and/or state funded grants. https://www.ecfr.gov/cgi-bin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200\_main\_02.tpl

This allocation is funded with 8% state funds and 92% federal TANF funds and paid quarterly. The catalog of Federal Domestic Assistance (CDFA) Number is 93.558 – Temporary Assistance for Needy Families (TANF).

The Award number for the period of January 1, 2020 – December 31, 2021 will be published with the MFIP Consolidated Fund Calendar Year 2020 and Calendar Year 2021 Allocation with Performance Bonus.

# Service Agreement Certification

Checking this box certifies that this 2020-2021 MFIP Biennial Service Agreement has been prepared as required and approved by the county board(s) under the provisions of Minnesota Statutes, section 256J. In the box below, state the name of the chair of the county board of commissioners or authorized designee, their mailing address and the name of the county.

DATE OF CERTIFICATION		COUNTY			
MAILING ADDRESS		CITY		STATE	ZIP CODE

If your county agency is unable to complete your BSA by October 15, 2019 you will need to request an extension. Please email Tria.Chang@state.mn.us to provide additional information about why you were not able to compete this form and when you expect to submit the form by.

### Save or Submit

To save your work, click the 'Save Form for Later' button. Your information will be saved, and you may finish the form later.

To submit your information to DHS, click the 'Submit Final Form' button.